

## Additional Fees and Payment Terms Disclosure Statement

Unless otherwise stated in a specific promotional offer detail, all Rise Broadband residential Internet service orders are subject to a standard installation fee of \$149 and equipment rental fee of \$10.00 per month. In addition to any applicable taxes, each order will be assessed a monthly recurring carrier cost recovery fee of \$3.12 per month.

All RISE Services are also subject to additional fees, including, but not limited to an unreturned Equipment fee, an early termination fee, Directory Assistance (411) calls, and late fees, as set forth below:

<b>Fee</b>	<b>Time Period</b>	<b>Cost</b>
<b>Unreturned Equipment Fee</b>	30 Days After Cancellation	\$300 or cost of Equipment, whichever is greater.
<b>Early Termination Fee</b>	Immediately at Termination	1 Year Contract: \$125 2 Year Contract: \$250 Or remaining balance of the contract, whichever is less
<b>Directory Assistance (411) Calls</b>	Per Call	\$1.50
<b>Insufficient Funds / Returned Check Fee</b>	Per Incident	Fee will be at or below the maximum amount allowed under applicable state law.
<b>Payment Due Date</b>	15 Days After Invoice Date	
<b>Payment Late Date</b>	15 Days After Due Date	\$10.00 per month delinquent
<b>Service Interruption Date</b>	35 Days After Due Date	\$30 reconnect fee plus the first month of service
<b>Official Disconnect</b>	65 Days After Due Date	\$100 reconnect fee if equipment was retrieved
<b>Account Balance Submitted to Collections</b>	75 Days After Due Date	\$149, account must be current, first month of service and setup of account auto pay
<b>Maximum Suspension When Moving RISE Service</b>	30 Days	No charge for one move per term of contract

Effective date:10/7/16